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Name	Title and Job Description	Direct Line	Email Address
Excess and Surplus Lines Underwriters			
Martha Davis	<u>Underwriter</u> : Garage, Commercial Property, GL, Umbrella, Energy - O&G, Packages	903-939-5805	mdavis@tiftcif.com
Don Goodman	<u>Underwriter</u> : Commercial Property, GL, Umbrella, Energy - O&G, Packages	903-939-5808	dgoodman@tiftcif.com
Sharon Morse	<u>Underwriter</u> : Commercial Property, GL, Umbrella, Energy - O&G, Packages	903-939-5810	smorse@tiftcif.com
Cindy Garvey	<u>Underwriter</u> : Commercial Property, GL, Umbrella, Energy - O&G, Packages	903-939-5817	cgarvey@tiftcif.com
Kristy Stiner	<u>Underwriter</u> : Commercial Property, GL, Umbrella, Energy - O&G, Packages	903-939-5812	kstiner@tiftcif.com
Commercial Auto Underwriter			
Cheryl Etheredge	<u>Underwriter</u> : Transportation, Commercial Auto, MTC, Long Haul	903-939-5804	cle@tiftcif.com
Underwriting Support			
Naaz Harji	<u>Underwriting Support</u> : policy issuance, ends, inspections	903-939-5813	naaz@tiftcif.com
Debbie Ingram	<u>Underwriting Support</u> : Transportation, policy issuance, ends, filings	903-939-5809	d Ingram@tiftcif.com
Jennifer Johnson	<u>Underwriting Support</u> : policy issuance, ends, inspections	903-939-5818	jjohnson@tiftcif.com
Ashley Carnes	<u>Underwriting Support</u> : policy issuance, ends, inspections	903-939-5821	acarnes@tiftcif.com
Stephanie Flanagan	<u>Underwriting Support</u> : policy issuance, ends, inspections	903-939-5819	sflanagan@tiftcif.com
Courtney Wright	<u>Underwriting Support</u> : policy issuance, ends, inspections	903-939-5823	cwright@tiftcif.com
Accounting and Operations			
Patti Lee	<u>Agency Accounting Supervisor</u> : AR, collections, cancelations, agency account set-up and maintenance	903-939-5815	plee@tiftcif.com
Joan Wallace	<u>Cancelation Specialist</u> : Cancelations/Reinstatements	903-939-5811	jwallace@tiftcif.com
Lorna Navarette	<u>Cancelation Specialist</u> : Cancelations/Reinstatements	903-939-5822	lnavarette@tiftcif.com
Kristi Webb	<u>Operations Asst</u> : Phones, indexing, submission entry, SLSOT reporting	903-939-5814	kwebb@tiftcif.com
Management			
Don Etheredge	<u>President</u> : agent approvals, carrier liaison, market development, marketing manager, executive duties	903-939-5801	done@tiftcif.com
Randle Loving	<u>Vice President</u> : technology development and maintenance, claims processing, vendor contracts, agent liaison, executive duties	903-939-5802	rloving@tiftcif.com
Jenny Hooker	<u>Director of Operations</u> : operations and accounting manager, payables, HR & benefit coordinator, payroll administrator, UW coordinator	903-939-5803	jhooker@tiftcif.com



TIF Premium Finance

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Tyler, Texas

Name	Title and Job Description	Direct Line	Email Address
Randle Loving	<u>President</u> : finance company issues	903-939-5802	rloving@tiftcif.com
Kerry Fontaine	<u>CSR</u> : finance company issues, payments	903-939-5851	kfontaine@tiftcif.com
Deesa Loving	<u>CSR</u> : finance company accounting	903-939-5852	dloving@tiftcif.com



Arkansas Insurance Facilities

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Name	Title and Job Description	Phone	Email Address
Jim Sutterfield	<u>President</u> : agent approvals, carrier liaison, market development, marketing manager	501-664-1710	jim@aifinc.net
Vicki Sutterfield	<u>Office Manager</u> : office operations, endorsements, certificates, policy issuance	501-664-1710	vicki@aifinc.net
Jason Sutterfield	<u>Underwriter</u> : Commercial Property, Commercial General Liability, Garage, Umbrella, Packages	501-664-1710	jason@aifinc.net
Melodie Gleason	<u>Underwriter</u> : Commercial Property, Commercial General Liability, Garage, Umbrella, Commercial Auto, Packages	501-664-1710	melodie@aifinc.net