



Texas Commercial Insurance Facilities, Tyler, Texas

submissions@tiftcif.com binders@tiftcif.com certificates@tiftcif.com
endorsements@tiftcif.com lossruns@tiftcif.com claimnotice@tiftcif.com
www.tcif.org P.O. Box 7250, Tyler, Texas 75711

Main Lines: Phone 903-509-0444 / 800-256-6600 Fax 903-509-0445

Name	Title and Job Description	Direct Line	Email Address
Excess and Surplus Lines Underwriters			
Don Goodman	<u>Underwriter:</u> Commercial Property, GL, Umbrella, Energy - O&G, Packages	903-939-5808	dgoodman@tiftcif.com
Sharon Morse	<u>Underwriter:</u> Commercial Property, GL, Garage, Umbrella, Energy - O&G, Packages	903-939-5810	smorse@tiftcif.com
Cindy Garvey	<u>Underwriter:</u> Commercial Property, GL, Garage, Umbrella, Energy - O&G, Packages	903-939-5817	cgarvey@tiftcif.com
Kristy Stiner	<u>Underwriter:</u> Commercial Property, GL, Umbrella, Energy - O&G, Packages	903-939-5812	kstiner@tiftcif.com
Ashley Hill	<u>Underwriter:</u> Commercial Property, GL, Umbrella, Energy - O&G, Packages	903-939-5821	ahill@tiftcif.com
Transportation Underwriter			
Cheryl Etheredge	<u>Underwriter:</u> Transportation, Commercial Auto, MTC, Garage	903-939-5804	cle@tiftcif.com
Underwriting Support			
Courtney Wright	<u>Underwriting Support Supervisor:</u> policy issuance, endts, inspections, certs, cancellations, reinstatements	903-939-5823	cwright@tiftcif.com
Lorna Navarette	<u>Underwriting Support:</u> policy issuance, endts, inspections, certs, cancellations, reinstatements	903-939-5822	lnavarette@tiftcif.com
Laurie Lewis	<u>Underwriting Support:</u> policy issuance, endts, inspections, certs, cancellations, reinstatements	903-939-5858	llewis@tiftcif.com
Angie Barron	<u>Underwriting Support:</u> policy issuance, endts, inspections, certs, cancellations, reinstatements	903-939-5872	abarron@tiftcif.com
Debbie Ingram	<u>Underwriting Support:</u> Transportation; policy issuance, endts, filings, certs	903-939-5809	digram@tiftcif.com
Accounting and Operations			
Patti Lee	<u>Agency Accounting Supervisor:</u> AR, collections, claims reporting, cancellation mgmt, agency account set-up and maintenance	903-939-5815	plee@tiftcif.com
Naaz Harji	<u>Accounting Asst:</u> Finance Agreement Acknowledgements, CBB Bdx, Vendor Payables, AR Asst.	903-939-5813	naaz@tiftcif.com
Joan Wallace	<u>Operations Asst:</u> File management, mgmt assistance, statement distribution	903-939-5811	jwallace@tiftcif.com
Kristi Webb	<u>Operations Asst:</u> Phones, indexing, submission entry, SLTX reporting, orders supplies, mail	903-939-5814	kwebb@tiftcif.com
Management			
Don Etheredge	<u>President:</u> agent approvals, carrier liaison, market development, marketing manager, executive duties	903-939-5801	done@tiftcif.com
Randle Loving	<u>Vice President:</u> technology development and maintenance, claims processing, vendor contracts, agent liaison, executive duties	903-939-5802	rloving@tiftcif.com
Jenny Hooker	<u>Director of Operations:</u> operations and accounting manager, payables, HR & benefit coordinator, payroll administrator, UW coordinator	903-939-5803	jhooker@tiftcif.com



TIF Premium Finance

Phone: 800-456-0310 Fax: 903-509-0221

Tyler, Texas

Name	Title and Job Description	Direct Line	Email Address
Randle Loving	<u>President</u> : finance company issues	903-939-5802	rloving@tiftcif.com
Kerry Fontaine	<u>CSR</u> : finance company issues, payments	903-939-5851	kfontaine@tiftcif.com
Deesa Loving	<u>CSR</u> : finance company accounting	903-939-5852	dloving@tiftcif.com



Arkansas Insurance Facilities

Phone: 501-664-1710 / 800-477-1710 Fax: 501-664-1755

5407 Hwy. 5 North
Bryant, AR 72022

Name	Title and Job Description	Phone	Email Address
Jason Sutterfield	<u>President</u> : underwriting, agent approvals, carrier liaison, market development, marketing manager	501-664-1710	jason@aifinc.net
Vicki Sutterfield	<u>Office Manager</u> : office operations, endorsements, certificates, policy issuance	501-664-1710	vicki@aifinc.net
Melodie Gleason	<u>Underwriter</u> : Commercial Property, Commercial General Liability, Garage, Umbrella, Commercial Auto, Packages	501-664-1710	melodie@aifinc.net